



Princess Cruises and Cunard Line welcomes the opportunity to make this submission to the Quarantine and Biosecurity Review.

One of the best-known names in cruising, Princess Cruises is a global cruise and tour company operating a fleet of 16 modern ships renowned for their innovative design and wide array of choices in dining, entertainment and amenities, all provided in an environment of exceptional customer service. A recognized leader in worldwide cruising, Princess offers its passengers the opportunity to escape to the top destinations around the globe, with sailings to all seven continents, ranging in length from seven to 107 days. The company is part of Carnival Corporation & plc (NYSE/LSE:CCL; NYSE:CUK). Princess Cruises has for many years operated cruise ships in Australia bringing several hundred thousand guests to enjoy the unique beauty of the ocean and land down under.

Cunard Line is one of the world's most recognized brand names with a classic British Heritage where travel is savoured and crossing the oceans is a majestic experience. Queen Mary 2 made her Inaugural call at Sydney in 2007 and Queen Victoria in 2008, both vessels return to Sydney harbor in 2009 and are part of Carnival Corporation and PLC. Together, these member lines share a commitment to quality and value, offering cruises that appeal to the widest range of lifestyles and budgets and sail to some of the world's most exciting destinations.

Princess Cruises is also a leading exporter of Australian Premium Fresh Beef. Princess purchases and ships annually from Australia thousands of tonnes of fresh beef products via sea container to ports throughout the globe for delivery to our vessels. Princess sources and delivers foodstuffs from Canada, Australia and the USA to our ships sailing all over the world. We enjoy an impeccable record of handling, shipping, importing and exporting food products in compliance with all governing laws, regulations and guidelines. We employ the necessary measures to insure food safety and veterinary and agriculture integrity are neither jeopardized nor compromised.

Princess Cruises and Cunard Lines are proud members of the Carnival Corporation's Leading Cruise Lines. Carnival is the world's largest travel company and operates 12 cruise lines. Many of Carnival's cruise lines operate in Australia. Princess, Cunard, P&O Cruises UK, Holland America, Seabourn, and Sydney based P&O Cruises all operate and feature cruises in Australia. Princess Cruises, Cunard Lines and Carnival Corporations' Purchasing Departments have established an extensive Australia based supply chain serving vessels calling Australia. We also ship Australian food products to key ports in Asia from Freemantle and Sydney.

Guests sailing on our ships in Australia are primarily from North America, Australia, Europe and Great Britain. And although we source most products locally in Australia, to meet the diverse needs of our clients we must at times ship food stores direct from North America, Europe or Great Britain to our vessels calling Australian ports.

Items shipped are frozen, transiting in sealed ocean containers as well as dry items packed in jars, cans, or tetra packs, or in other secure packaging. All frozen meat, frozen seafood and frozen vegetable items are inspected by the USDA or CFIA or EU Veterinary authorities prior to shipping. Ocean shipping containers are inspected prior to loading at our distribution centers, and extraordinary processes are used to maintain the chain of custody and of cold storage temperatures prior to loading and during transit. Containers carrying chilled or frozen products carry a recorder that monitors and records temperatures throughout its voyage. All containers are closed and sealed with a numbered secure seal registered on the shipping documents and forwarded to our shipping agents. Upon arrival in Australia at the container port, these containers are held in secure yards or moved to secure locations and held until the ship's arrival date. Our scheduling is as close as possible to the cruise ship's arrival. Where possible we ship containers into the same port where our vessel calls and avoid any overland transit outside of the port.

After transit to the quay, the sealed containers, after verification of documents and seal numbers, are opened alongside our vessel for the first time. Once properly verified the seal is broken and under the observation of AQIS officials, Customs Officers and our vessel's officers and Food and Beverage staff the container doors are opened. At no time is a container opened unless authorized or under appropriate observation. Once opened, our shipboard employee immediately inspects and checks the temperature monitoring device. The contents on ISPM-15 fumigated pallets are then moved the few meters directly from the container to the shell door of our cruise vessel, taken aboard, and immediately transferred to their secure storage locker where they are again inspected for wholesomeness by the vessel's chef or galley staff.

In the rare case there is any question about the integrity of the cold chain as recorded when the container is open, the contents will be examined on site to determine the extent, if any, of damage. If it's determined that all or part of the shipment is damaged or has lost temperature control, we work with local authorities to destroy the contents in compliance with all local laws and regulations.

Our request of the Panel is to re-examine the decision to prohibit transshipment of prohibited goods and develop, in consultation with industry and related agencies, a set of logistics shipping and handling standards that will provide an acceptable level of risk protection to Australia. We believe the detailed level of information requested by BA and AQIS is more suitable for items that are intended for direct import into the country and not required for in-transit shipments destined for use on cruise vessels sailing in international waters.

Respectfully,

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